



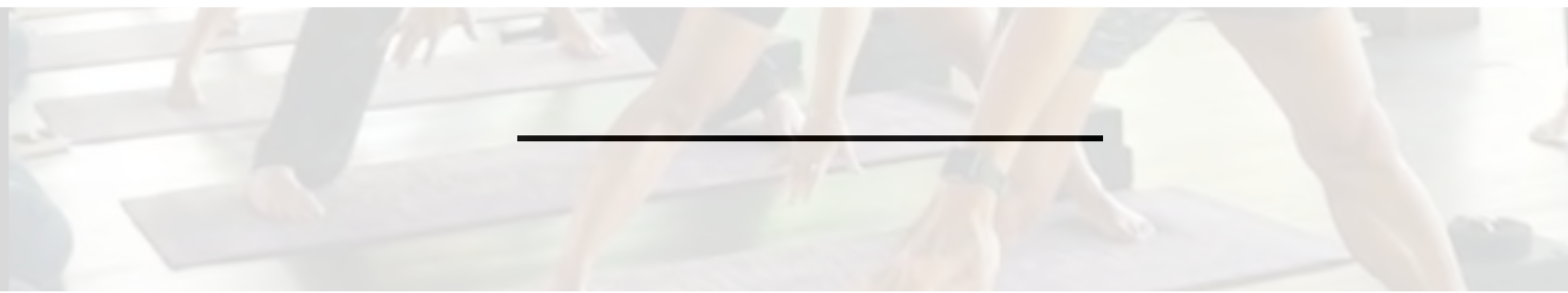
We want to share essential information that applies to all participants.

Please take a moment to review the outlined terms and conditions, ensuring a smooth and enjoyable experience for everyone involved.

Terms & Conditions

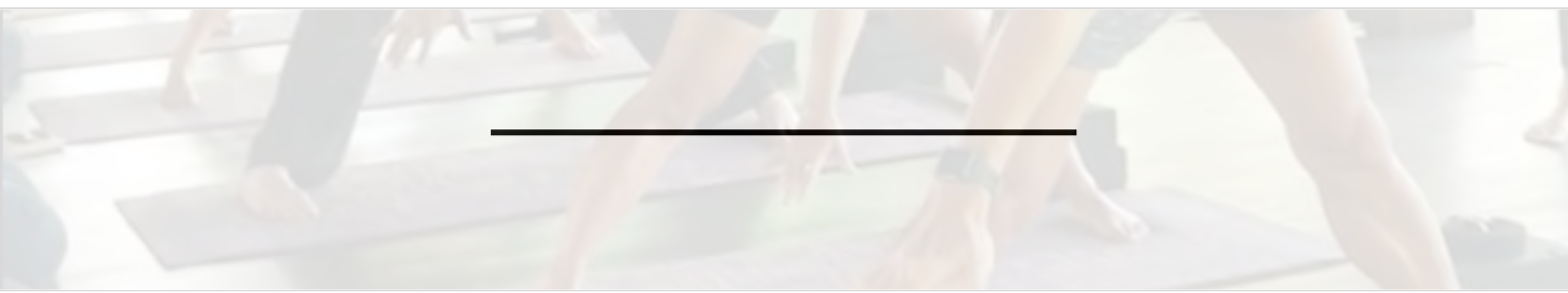
To ensure a positive experience for all our participants, we invite you to carefully review the following terms and conditions that govern our yoga retreat purchases and reservations:

1. **500 € Non-Refundable Deposit:** A 500 € non-refundable deposit is required to secure your reservation.
2. **Full Payment Deadline:** Full payment is due 60 days prior for the Retreat. If the balance is not paid on or before the due date, we will treat the booking as canceled.
3. **Partially Refundable Retreat Costs:** In case of a refund request, the retreat costs are partially refundable, all except the deposit may be refunded no later than 30 days before the retreat. Transfer fees are deducted from the total refunded amount.
4. **Retreat Voucher for Cancellations within 30 Days:** You may receive a retreat voucher for a future booking with Your Soul Treats in case you need to cancel within 30 days of the retreat start date.
5. **Customer Responsibility for Transportation:** Customers are responsible for transportation to the retreat, including airfare and transportation to and from the airports to the resort properties unless otherwise noted. Your Soul Treats will not refund money to customers who were not able to attend the retreat due to weather, canceled flights, or other impediments to travel.





6. **Your Soul Treats is Not Liable for Additional Costs:** Your Soul Treats is not held liable for any customer travel, food, or other costs not included in the retreat.
7. **Discretionary Discounts:** Your Soul Treats reserves the right to offer discretionary discounts, and this does not affect the status of any guests who have paid the full price. No additional discount will then become due to them.
8. **Termination of Retreat Involvement:** Your Soul Treats reserves the right, at its sole discretion, to terminate retreat involvement by the customer in the event of any breach of these terms and conditions. The customer will be required to vacate the retreat, and Your Soul Treats shall not refund payment or accept any consequential liability, damages, or loss.
9. **Age Requirement and Financial Responsibility:** Retreat participants must be 18 years of age or older and agree to be entirely financially responsible for all charges and other fees arising from participating in this retreat.
10. **Travel Documentation Responsibility:** It is the customer's responsibility to ensure that he/she has all relevant travel documentation.
11. **Your Soul Treats Not Responsible for Transportation Delays or Cancellations:** Your Soul Treats can accept no responsibility for delay or cancellation of any flights, train, buses, or other forms of transport.
12. **Your Soul Treats' Right to Alter Facilities:** Your Soul Treats reserves the right to alter any facility, accommodation, meal, or yoga activity.
13. **Customer Responsibility for Medical Consultation:** The customer understands that it is their responsibility to consult with a physician prior to and regarding their participation in yoga classes and yoga retreat activities.
14. **Assumption of Risks and Waiver of Claims:** In consideration of being permitted to participate in yoga retreat classes and activities, the customer agrees to assume full responsibility for any risks, injuries, or damages, known or unknown. Customers knowingly, voluntarily, and expressly waive any claim they may have against the yoga class instructor for any injury or damages sustained as a result of participating in the retreat. Customers will inform the instructor of any new injury or condition which might affect their ability to practice yoga or take part in retreat activities.





15. Your Soul Treats is Not Responsible for Loss or Damage of Personal Possessions: Your Soul Treats cannot accept any responsibility for the loss or damage of personal possessions or valuables of the customer.

16. Force Majeure and Beyond Control Events: Your Soul Treats shall not be liable for any failures beyond its control. This covers natural disasters, illness, pandemic/COVID, war, 'acts of God', closure of airports, civil strife, accidents, or failure to perform by third parties, including suppliers and subcontractors.

17. Your Soul Treats Not Liable for Loss, Damage, Injury, or Illness: Your Soul Treats accepts no liability for loss, damage, injury, or illnesses which may be received during the customer's stay or traveling to and from the Your Soul Treats Retreat at Ecostay Resort.

18. Medical Insurance Recommendation: It is recommended that all customers have adequate medical insurance for the duration of this trip.

We appreciate your understanding and cooperation with these terms and conditions. By making the deposit you agree and accept all terms & conditions provided. Should you have any questions or concerns, please feel free to contact us.

*With gratitude,
YOUR SOUL TREATS*

